



# VOLUNTEER MANAGER EDUCATION DAY

*Knowledge is Power:  
Strategies to Advance Your Mission*

**Friday, September 16<sup>th</sup> 9:00 am-3:30 pm**  
**Educational Talks ~ Professional Development ~ Networking Opportunities**

## SCHEDULED SESSIONS

### ***Engineering Perception: Demonstrate You're the Trusted Advisor***

Public Speaking tips for professional volunteer managers.

By

**Deborah Shames and David Booth**

Co-Authors of "Own the Room" and Co-Founders of Eloqui



### ***Engage, Train, Retain***

The basics of Volunteer Management, with a fresh new twist

By

**Sheila Swangler, CVA**

Director of Volunteers, Antelope Valley Hospital

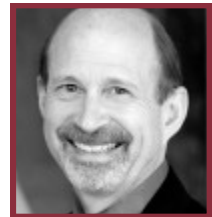
### ***Worth the Risk?***

Legal Aspects of Volunteer Management

By

**Marty Trupiano, Esq.**

Law Offices of Martin J. Trupiano



### ***Service as Strategy***

A New Era of Volunteer Citizen Service

By

**Ann Burroughs**, Executive Director Taproot Foundation

**The Grand**  
**Long Beach Event Center**  
4101 E. Willow St.,  
Long Beach, CA 90815

Registration requested by September 9th. See attached/enclosed to register. Only \$75 for the day! Reduced rate for DOVIA Members \$60 Fee includes continental breakfast, lunch. Free Parking! (carpools encouraged) And Free WiFi! Join DOVIA-LA now and pay member rate for the day.

Registration Form

# **VOLUNTEER MANAGER EDUCATION DAY**

## **Friday, September 16, 9:00 am-3:30 pm**

**The Grand ~ Long Beach Event Center  
4101 E. Willow St., Long Beach, CA 90815**

**Fee includes continental breakfast and lunch. Free Parking & WiFi**

Please **return this form** with check payable to DOVIA-LA by September 9 to:

Barbara A. Bradley, CVA  
Bradley Administrative Services  
3434 A Bahia Blanca W, Laguna Woods, CA 92637  
(949) 454-0758.

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Agency: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Fee enclosed:

- \$60 DOVIA-LA Member
- \$75 Non-Member
- \$110 Join DOVIA-LA (\$50) & register at Member rate

Please indicate here if you will prefer a vegetarian or chicken lunch option: \_\_\_\_\_

**Complete the information below if you are joining DOVIA at this time.**

*PLEASE PRINT OR TYPE.*

**\*\*The membership year is January 1–December 31.**

Dues received at the Annual Education Day or thereafter will be credited to the following year.

Joining DOVIA-LA now will enable you to attend our Nov 18th meeting in addition to all the 2012 meetings at no charge!

TYPE OF MEMBERSHIP: Active - Individual: Persons actively involved in the field of volunteer administration.

Name: \_\_\_\_\_

Agency/Organization: \_\_\_\_\_

Title: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone #: \_\_\_\_\_ Fax #: \_\_\_\_\_ Email: \_\_\_\_\_

**DESCRIPTION OF AGENCY/ORGANIZATION** - Include a brief description of agency or organization.

**\*\*Corporate Membership \$50.00 for primary contact; \$40.00 for each additional member** Organizations having multiple employees involved in organizing/managing volunteer focused programs. An unlimited number of persons may represent such organizations. We welcome your inquiries about this membership option. Please contact Barbara Bradley or inquire at the Education Day.

Photos will be taken during the course of the day. By completing the above registration form and attending this event, attendee hereby allows DOVIA-LA to use any and all photos taken for marketing purposes on our website and in future publications.